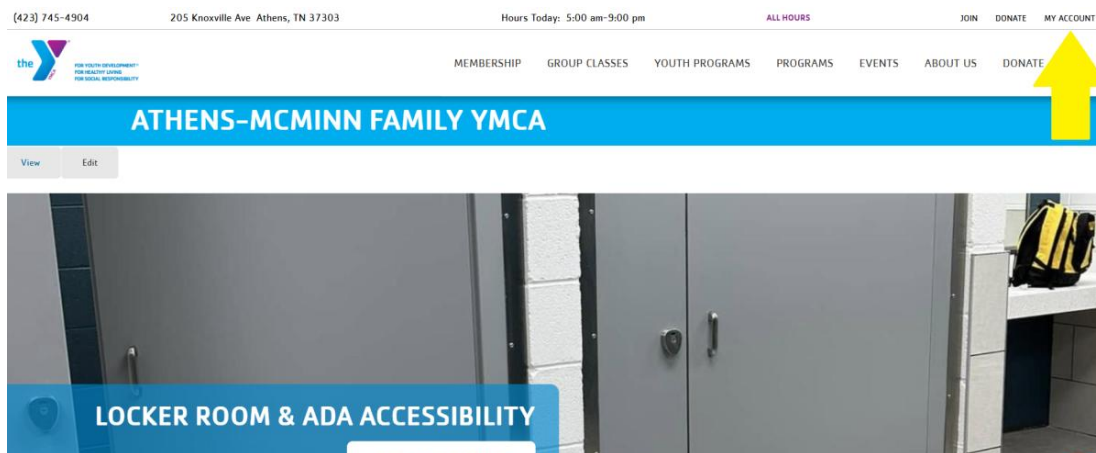


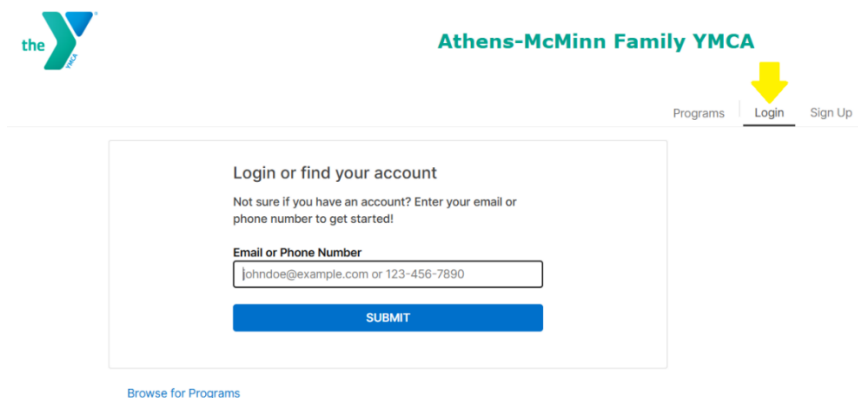
To access your YMCA online account, you must have an accessible email address or cell phone number on file with us. If you are unsure of what is listed on your YMCA membership unit, you can contact us via [email](#) or by phone at 423.745.4904. All active adults and older teens on the membership unit can have their own email addresses and cell phone numbers attached to the same membership unit. Be advised they will have the ability to manage your membership, register for programs, and more.

## ACCESSING MY ONLINE ACCOUNT:

1. From our webpage, you can select MY ACCOUNT or follow [this link](#) to access the YMCA Online Account portal.



2. Select login from the top right menu options. Enter your email address or cell phone number listed on your YMCA membership unit. If you are unsure of what is listed on your membership unit, please contact us at 423.745.4904 or via [email](#).



3. After entering in the cell phone number or email address associated with the membership unit, the system will prompt for a password. If you have forgotten the password or have never set a password, you can send a one-time code to the cell number or email address you listed at one time with us.

[Programs](#)[Login](#)[Sign Up](#)

[← TRY ANOTHER EMAIL OR PHONE](#)

Enter your password

**Password**

☐ Keep me logged in

LOGIN

OR

Get a one-time code

☒ SMS to 423-\*\*\*-\*\*\*25

☐ Voice Call to 423-\*\*\*-\*\*\*25

☐ Email to eaa\*\*\*\*\*@gmail.com

GET CODE

\*Your carrier's message/data rates apply.

4. If the above options do not work, you can select [forgot your password](#) below the GET CODE button.

[< TRY ANOTHER EMAIL OR PHONE](#)

Enter your password

Password

☐ Keep me logged in

LOGIN

OR

Get a one-time code

☒ Email to eaa\*\*\*\*\*@gmail.com

☐ SMS to 423-\*\*\*-\*\*\*25

☐ Voice Call to 423-\*\*\*-\*\*\*25

GET CODE

[Forgot your password? Get a reset link.](#)

### Review for Programme

5. A link will be emailed to you from the Athens-McMinn Family YMCA and Tiffany Hayes, YMCA Finance & Billing Manager. Click the link.



## Requested Password Reset



You have received this e-mail because you submitted a request to reset the password used for online registration associated with this e-mail address.

Click the link below to start the password reset process:

<https://operations.daxko.com/Programs/ChangePassword.aspx?cid=5137&cpid=e2843225-b114-47b8-bc00-75d5c079d18f>

This link will expire on 05/09/2025 at 1:22 PM

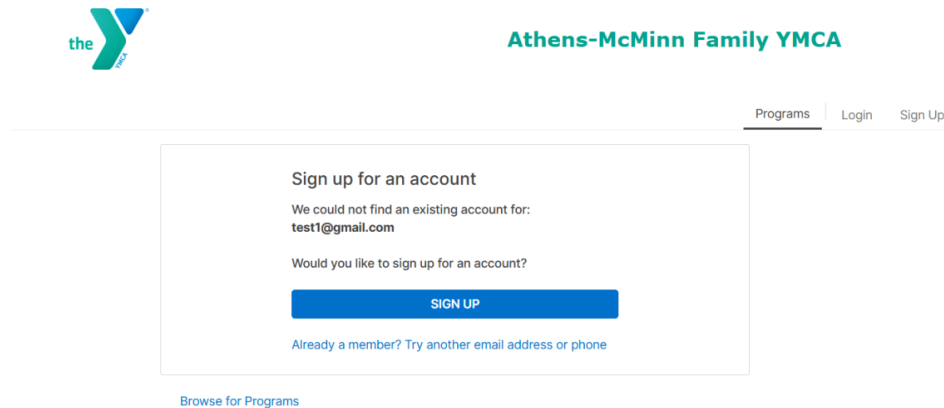
Note: If the above link is not clickable, then you can copy and paste the link into your web browser's address window. The Change Password page will allow you to enter a new password once the page is loaded.

- Athens-McMinn Family YMCA

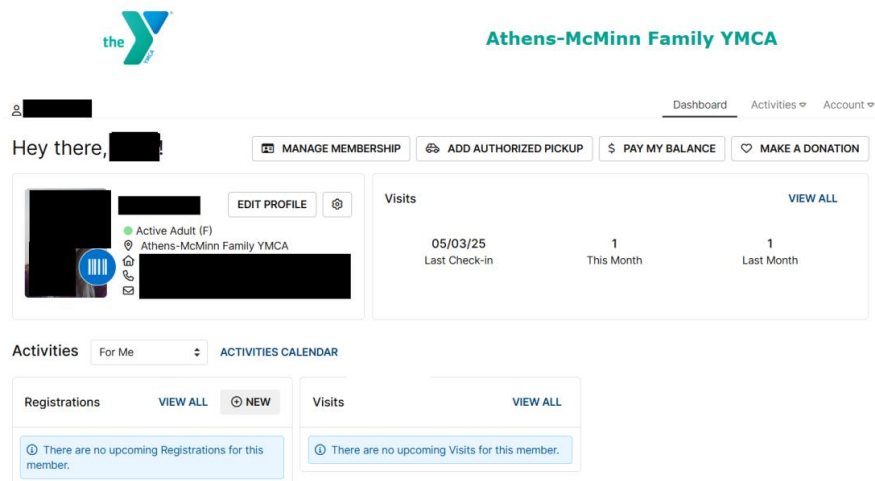
6. After clicking, you'll be redirected to a webpage to reset the password. Click SAVE.

The screenshot shows a web browser window with the address bar displaying "operations.daxko.com". The page header features the YMCA logo and the text "Athens-McMinn Family YMCA". The main heading is "Reset your password". Below this, it states "Your password needs to:" followed by a bulleted list: "Be at least 7 characters long.", "Include both lower and upper case characters.", and "Include at least 1 number." There are two input fields labeled "New Password" and "Confirm Password". At the bottom is a blue button labeled "Save".

7. If you enter an email address or cell phone number not associated with any YMCA membership unit, the screen below will appear. Do not create a new account if you are an existing member. This will cause a duplication in our online system and will not give you access to your current active or inactive membership account.



8. Once you have gained access to your online account via entering in correct information or through a password reset sent to you by our team via emailed link, your homepage will look like this:



9. If none of these options work, contact our team for assistance at 423.745.4904 or at [info@athensmcminnymca.org](mailto:info@athensmcminnymca.org).